



## 2024 to 2027 Business Plan

Service: Immigration Services

**\$0.00**

Cost per day for the average rate payer (2024 to 2027)

**0.03%**

Of the 2024 to 2027 City of London Net Property Tax Supported Budget

Who we are:

- Immigration Services aims to foster economic growth and promote a welcoming, accessible city for all newcomers and immigrants. This is accomplished through community partnerships, strategic planning, and by improving our ability to attract, support and retain immigrants to and into the community.

### What we do:

- Immigration Services seeks to ensure that the City’s opportunities with respect to attracting, retaining and integrating newcomers are maximized, as well as to ensure that newcomer residents have access to the services and programs they need to successfully integrate into the community.
- The City supports the implementation of the London Newcomer Strategy and its activities geared in the attraction, integration, and retention of newcomers with a focus on international students, skilled workers and entrepreneurs. The City co-chairs the London & Middlesex Local Immigration Partnership to strengthen the community’s ability to successfully integrate newcomers and immigrants in our region.

### Why we do it:

- **Traditional** – Single and upper tier municipalities participate in federally funded programs involving the implementation of local immigration partnerships, and strategies to attract, retain and integrate newcomers.

The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2024	2025	2026	2027	2024 to 2027 TOTAL
Gross Operating Expenditures	\$653	\$668	\$681	\$695	<b>\$2,697</b>
Other Revenues	-\$367	-\$379	-\$388	-\$398	<b>-\$1,532</b>
<b>Net Tax Levy Supported Operating Budget</b>	<b>\$286</b>	<b>\$289</b>	<b>\$293</b>	<b>\$297</b>	<b>\$1,165</b>
Total Capital Expenditures	\$0	\$0	\$0	\$0	<b>\$0</b>
Full-Time Equivalentents (FTE's)	2	2	2	2	N/A

Reflects 2024 to 2027 approved City budget as of March 1, 2024

## Linkage to the 2023 to 2027 Strategic Plan

This service supports the following Strategic Areas of Focus in the 2023 to 2027 Strategic Plan:



**Reconciliation, Equity,  
Accessibility, and  
Inclusion**



**Economic Growth, Culture,  
and Prosperity**



**Housing and  
Homelessness**



**Mobility and  
Transportation**



**Wellbeing and Safety**



**Climate Action and  
Sustainable Growth**



**Safe London for Women,  
Girls, and Gender-Diverse  
and Trans People**



**Well-Run City**

## Environmental, Socio-economic Equity and Governance (ESG) Considerations

Environmental, Socio-economic Equity and Governance Profile for this service:



### Environmental:

- Among the newcomers that London receives are those who are fleeing regions where climate change has negatively impacted their living circumstances or has contributed to conflict and competition for scarce natural resources. Additionally, the impact of the climate emergency in London will disproportionately impact equity-denied groups including newcomers.

### Socio-economic Equity:

- Newcomers and immigrants are among equity-denied groups who face a number of barriers to full integration and active participation in the London community. The London & Middlesex Local Immigration Partnership is working to improve the access and coordination of services to immigrants, increase community awareness of immigrant needs, reduce racism and discrimination, and create a welcoming community for all. The London Newcomer Strategy has created an outcome measure to evaluate the average employment rate for newcomers compared to Canadian born residents. Promotional efforts on the City of London website and the London and Middlesex Immigration Portal will be revised to highlight London as a welcoming, diverse community which values the contributions of newcomers and immigrants to the culture and economy.

## Governance:

- The work of Immigration Services is aligned with the Anti-Racism and Anti-Oppression Division which specifically aims to improve outcomes for equity-denied groups. These groups fare disproportionately worse than others and the Anti-Racism and Anti-Oppression Division supports the Corporation to identify and address these inequities by engaging equity-denied people in the Corporation and the community and implementing their feedback and recommendations. It will also be done through applying the City's Anti-Racism and Anti-Oppression Framework and Equity Tool to the work we deliver that impacts all Londoners.

The following section provides an overview of the key activities the service plans to undertake from 2024 to 2027 to implement the Corporation's 2023 to 2027 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

## Service Highlights 2024 to 2027

- Create inclusive engagement opportunities that: bring together immigrants and newcomers with London residents, celebrate and honour diversity, support events to welcome international students, and address barriers to full engagement of newcomers in the community.
- Host and support activities to strengthen connections between employers and immigrants and newcomers and to reduce barriers to full employment of newcomers.
- Improve access and coordination of services for immigrants and newcomers and reduce barriers that impede their successful integration into the community and the economy.
- Undertake surveys, data collection and analysis to understand newcomer retention, as well as to measure and reduce discrimination and racism.
- Continue to advocate with the federal government for the need for enhanced pathways to transition temporary residents to permanent residents.
- Raise London's level of prominence internationally as a welcoming and diverse community.

## Risks and Challenges Anticipated in 2024 to 2027

- Potential arrival of large numbers of asylum seekers would impact staff resources and budget.
- In 2023-2024, the Corporation will apply to a new Call for Proposals from Immigration, Refugees and Citizenship Canada for 2025 to 2030.

### Other reference information and links:

- [Newcomer Strategy](#)
- [Update on London's Newcomer Strategy: Choose London – Innovative, Vibrant and Global](#)
- [Immigration London & Middlesex County Website](#)
- [LMLIP Strategic Plan 2022 - 2025](#)
- [Discrimination Experienced by Immigrants, Visible Minorities and Indigenous Peoples in London and Middlesex. An Empirical Study by the London and Middlesex Immigration Partnership](#)

### Contact:

- Jill Tansley
- Manager, Strategic Programs and Partnerships
- 519 661-CITY (2489) Extension 7377
- [jtansley@london.ca](mailto:jtansley@london.ca)